

Ratier-Figeac  
A UTC Aerospace Systems company  
B.P. N°2 - Avenue Ratier  
46101 Figeac Cedex  
France  
[www.utcaerospacesystems.com](http://www.utcaerospacesystems.com)



**Attention to IATA I and IATA III customers**

Figeac, September 15<sup>th</sup>, 2016.

Nos références : LT-S9-16-505  
Affaire suivie par : David RAVELLO  
Téléphone : + 33 5 65 50 52 66  
Fax : +33 5 67 31 98 55  
E-Mail : david.ravello@utas.utc.com

**OBJET : 568F MAJOR INSPECTION IN IATA I AND IATA III - Aircraft Propeller Service LLC**  
**New capability in Brazil**

Dear Valued Customer,

Ever since our propeller was selected on the ATR and CASA platforms, we have worked closely with OEMs and operators worldwide to provide the best service and the highest satisfaction level to our customers. In the past few years, one development axis we worked on is establishing the best geographical proximity with the highest availability of quality service for our 568F propeller. We understand that shipping over long distances drives longer overall turnaround times and higher logistics costs. Furthermore, customers in IATA I and IATA III have expressed a keen desire for local repair and overhaul capability on 568F blades.

In consideration of this valuable feedback, we have recently licensed 568F Major Inspection repairs, for IATA I and IATA III regions, to Aircraft Propeller Service LLC ("APS"), an MRO specializing in propeller repairs.

APS has provided over 50 years of continuous service in the propeller MRO industry, has been a United Technology Corporation (UTC) work share partner for many years, and is a recognized and reputable service provider in the propeller field. We enjoy a very close technical and administrative relationship with them. We believe that APS is highly focused on customer engagement and will provide great service and value in the areas of propeller component overhaul and repair. Our licensee selection process was very rigorous and highly competitive, and we believe APS is the best choice for this support program.

APS already has full major inspection capability and has been serving IATA I & IATA III customers from its US facility (address below) for several months. APS has added a full major inspection capability in Brazil at address below to provide highest service level closer to customers in this IATA I area. APS also expects to have operational capability in IATA III region by the end of 2016. Until that time, APS is servicing 568F blades in the same US facilities (addresses below) and, from our understanding, under special commercial conditions to their IATA III customers.

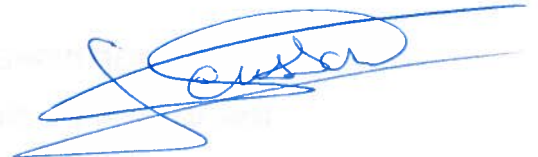
Therefore, if you are an IATA I or an IATA III customer, we encourage you to deal directly with APS in US or in Brazil for your 568F propeller major inspection.

To take this opportunity offered to you to work with APS, repair orders should be placed directly with APS, and components should be shipped directly to their locations as they operate autonomously. Please also note that while APS is not part of UTC Aerospace Systems, under the license, they are permitted to handle OEM warranty claims.

We trust that the license we granted to APS, along with our continued relationship with them and with you, our valued customer, will ensure that you continue to receive the quality work, the technical support, and the administrative service you expect.

UTC Aerospace Systems remains at your disposal for questions, comments, and concerns regarding this communication.

Very sincerely,



Nicolas Lérison  
Aftermarket Director, Propeller Systems

**APS USA:**

Aircraft Propeller Service LLC Address:  
APS  
595 Telser Road  
Lake Zurich, Illinois 60047 USA

APS Cage Code: 1TLK8

**APS Brazil :**

Aircraft Propeller Serviços Aeronáuticos Ltda  
Condomínio Empresarial Barão de Mauá – Prédio F – Edifício DaVinci  
Rod Dom Pedro I, S/N – KM 87 – Bairro Jardim Kanimar - Atibaia, SP - CEP 12954-260  
Brazil